## SETTING THE STANDARD FOR PRE-OWNED VEHICLES



**IMPORTANT RECALL INFORMATION:** Before a Certified Pre-Owned vehicle is listed or sold, GM requires dealers to complete all safety recalls. However, because even the best processes can break down, we encourage you to check the recall status of any vehicle through your GM account and NHTSA.

# **KNOW YOU'RE COVERED WITH THESE BENEFITS**

#### INSPECTION AND RECONDITIONING

Your vehicle has undergone a 172-point inspection. The signed and completed checklist details what was inspected and reconditioned on your vehicle.

- A copy of the repair order details this work
- The vehicle has been cleaned and washed, inside and out

#### **BUMPER-TO-BUMPER LIMITED WARRANTY**

Your Bumper-to-Bumper Limited Warranty includes any remainder of the original limited coverage plus our Certified Pre-Owned 12-month/12,000-mile extension.<sup>2</sup> There is \$0 deductible for covered repairs.

#### **COURTESY TRANSPORTATION**

Your vehicle includes Courtesy Transportation<sup>3</sup> for up to 6 years/100,000 miles from the vehicle's original in-service date. If your vehicle requires warranty repairs, alternate transportation and/or reimbursement of certain transportation expenses, it may be available under the Courtesy Transportation Program. Consult your dealer or refer to your Owner's Manual for details.

#### SCHEDULED MAINTENANCE PROGRAM

Your vehicle includes the Certified Pre-Owned Scheduled Maintenance Program<sup>4</sup> with one included maintenance visit during your first 2 years/24,000 miles of ownership. It provides oil and certain filter changes, tire rotations and multi-point vehicle inspections.

#### THE OWNER APP AND MY GM REWARDS PROGRAM

The myChevrolet, myBuick and myGMC Mobile Apps<sup>5</sup> work with compatible Apple® or Android<sup>™</sup> smartphones. They provide access to a wealth of vehicle information, OnStar® and Connected Services,<sup>6</sup> and a My GM Rewards Program<sup>7</sup> that allows you to earn and redeem points on a wide array of Chevrolet, Buick and GMC products, services and Certified Pre-Owned vehicles. Plus, you can earn additional points for completing your member profile. Combine your points and redeem them toward your first service visit.

#### **POWERTRAIN LIMITED WARRANTY**

Your Powertrain Limited Warranty<sup>1</sup> has been extended out to 6 years/100,000 miles from the vehicle's original in-service date. There is \$0 deductible for warrantable repairs that are required as a result of defects due to material and/or workmanship to the powertrain components.

#### **ROADSIDE ASSISTANCE**

Your vehicle includes Roadside Assistance<sup>3</sup> for up to 6 years/100,000 miles from the vehicle's original in-service date. Roadside Assistance can be reached 24 hours a day, 365 days a year. When you call the GM Roadside Assistance hotline, you'll reach a trained advisor at our 24-Hour Roadside Assistance Center. With access to a computerized national network, your advisor will determine the most appropriate assistance for your situation.

# Emergency Roadside Service is provided on-site for the following situations:

- Emergency tow from a public road or highway
- Battery jump-start
- Lockout assistance
- Emergency fuel delivery
- Flat tire change/tire inflator kit service (covers change only)

#### We can serve you promptly if you have the following information:

- Your Vehicle Identification Number (VIN)
- Your name and address
- Your phone number

#### The 24-hour toll-free GM Roadside Assistance hotline numbers:

- Chevrolet: 1-800-243-8872
- Buick: 1-800-252-1112
- GMC: 1-888-881-3302
- Chevrolet Spark EV, Volt, Bolt EV, Bolt EUV: 1-888-811-1926

### **KNOW YOU'RE COVERED WITH THESE BENEFITS**

#### **ONSTAR® TRIAL ACTIVATION**

Your vehicle includes:

• 1-month trial<sup>8</sup> of our Safety & Security Plan<sup>9</sup> with Automatic Crash Response,<sup>10</sup> Emergency Services,<sup>11</sup> Roadside Assistance,<sup>12</sup> Crisis Assist, Stolen Vehicle Assistance<sup>13</sup> and Turn-by-Turn Navigation<sup>14</sup> (when you select a paid monthly plan within 15 days of activation, you'll receive an additional 2 months of the plan you select at no additional charge)

 $\bullet$  1-month of Connected Services including Remote Start and Door Lock/  $Unlock^{15}$  from your smartphone

#### SIRIUSXM® TRIAL ACTIVATION

Your vehicle includes:

- 3-month trial of the SiriusXM\* All Access Package,  $^{\rm 16}$  with over 150 channels

#### **Disclaimers:**

1 Whichever comes first, from original in-service date. See participating dealer for limited warranty details.

2 Whichever comes first, in addition to any remaining original factory Bumper-to-Bumper warranty. See participating dealer for limited warranty details.

3 During your powertrain limited warranty period, 6 years or 100,000 miles from new vehicle delivery, whichever comes first. Roadside assistance provided by third party. See dealer for details.

4 Maintenance visits must occur within 2 years or 24,000 miles of vehicle delivery, whichever comes first. Does not include air filters. See participating dealer for other restrictions and complete details.

5 Available on select Apple and Android devices. Service availability, features and functionality vary by vehicle, device and the plan you are enrolled in. User terms apply. Device data connection required. See <u>onstar.com</u> for details and limitations.

6 Connected vehicle services vary by vehicle model and require active service plan, working electrical system, cell reception and GPS signal. OnStar<sup>\*</sup> links to emergency services. See <u>onstar.com</u> for details and limitations.

7 My GM Rewards is separate from My GM Rewards Cards. For Rewards: Must be 18 years or older. Points may be earned and redeemed only at GM entities, My GM Rewards participating dealers or third-party retailers in the United States (excluding Puerto Rico, the U.S. Virgin Islands or Guam). Points are not earned on taxes, fees or body shop repair orders and expire without further notice upon Member Account deactivation.

8 Eligible vehicles receive 1 month of Premium Plan coverage, inclusive of the OnStar<sup>\*</sup> Safety & Security Plan and the Connected Vehicle Plan. Services are subject to user terms and limitations, and capabilities vary by model. Certain services require working electrical system, cell service and GPS signal. OnStar<sup>\*</sup> links to emergency services. Data plans provided by AT&T. Availability subject to change. See <u>onstar.com</u> for details and limitations.

9 OnStar\* plan, working electrical system, cell reception and GPS signal required. OnStar\* links to emergency services. See onstar.com for details and limitations.

10 OnStar" links to emergency services. Not all vehicles may transmit all crash data.

11 OnStar\* plan, working electrical system, cell reception and GPS signal required. OnStar\* links to emergency services. See onstar.com for details and limitations.

12 Roadside services provided by Allstate Roadside Services for vehicles only. Limitations and restrictions apply.

13 Requires paid plan, working electrical system, cell reception, GPS signal, armed GM factory-installed theft-deterrent system, contact method on file and enrollment to receive alerts. Additional messaging and data rates may apply. Services are intended to assist with vehicle recovery and do not prevent theft or protect against damage or loss. See <u>onstar.com</u> for details and limitations.

14 Requires paid plan and properly equipped vehicle. Mobile app functionality is available on select devices and requires data connection. Map coverage available in the U.S., Puerto Rico and Canada. See onstar.com for details and limitations.

15 Requires paid plan. Lock/unlock feature requires automatic locks. Remote start requires GM factory-installed and enabled remote start system. See <u>onstar.com</u> for details and limitations.

16 Your SiriusXM service will automatically stop at the end of your trial unless you decide to subscribe. If you decide to continue service, the paid subscription plan you choose will automatically renew and you will be charged the rate in effect at that time and according to your chosen payment method. You may cancel at any time by calling 1-866-635-2349. See SiriusXM Customer Agreement for complete terms at siriusxm.com. Fees and programming subject to change.